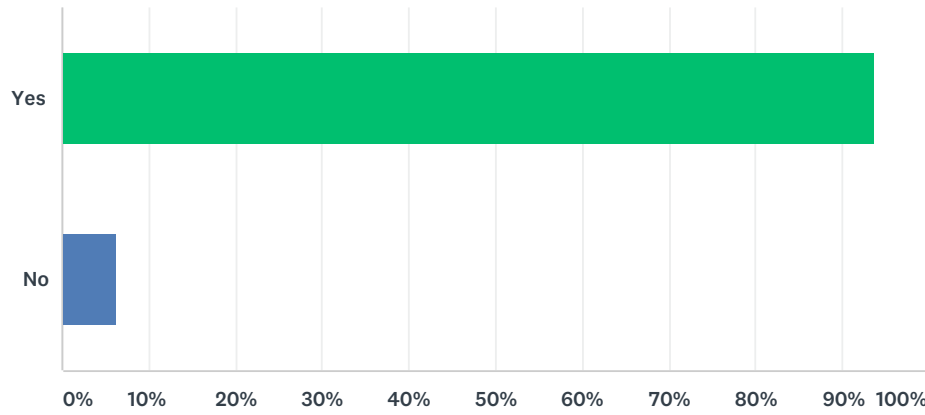


Q1 Do you have a library card?

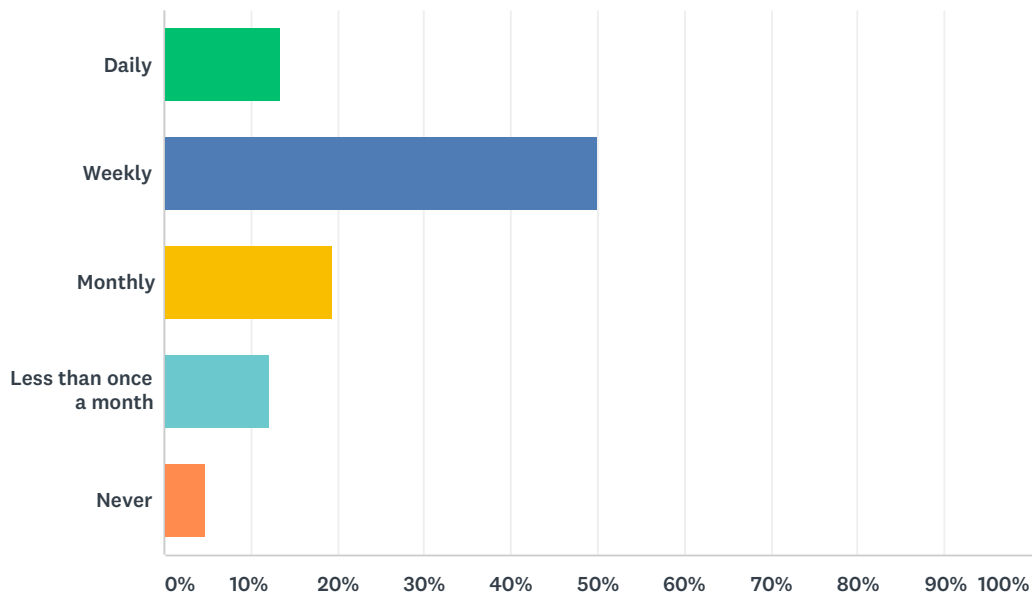
Answered: 81 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	93.83%	76
No	6.17%	5
TOTAL		81

Q2 On average, how often do you visit the library?

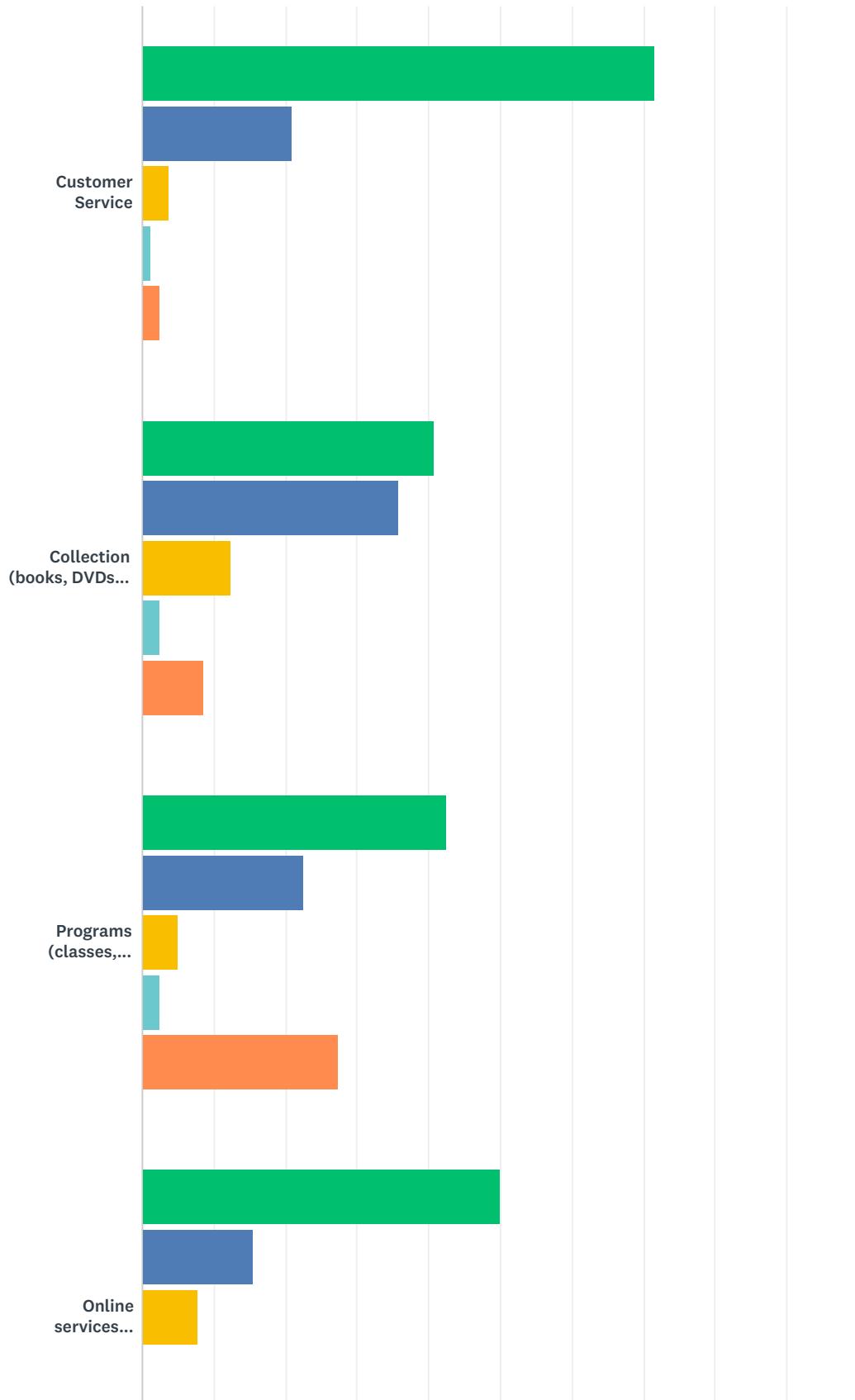
Answered: 82 Skipped: 0

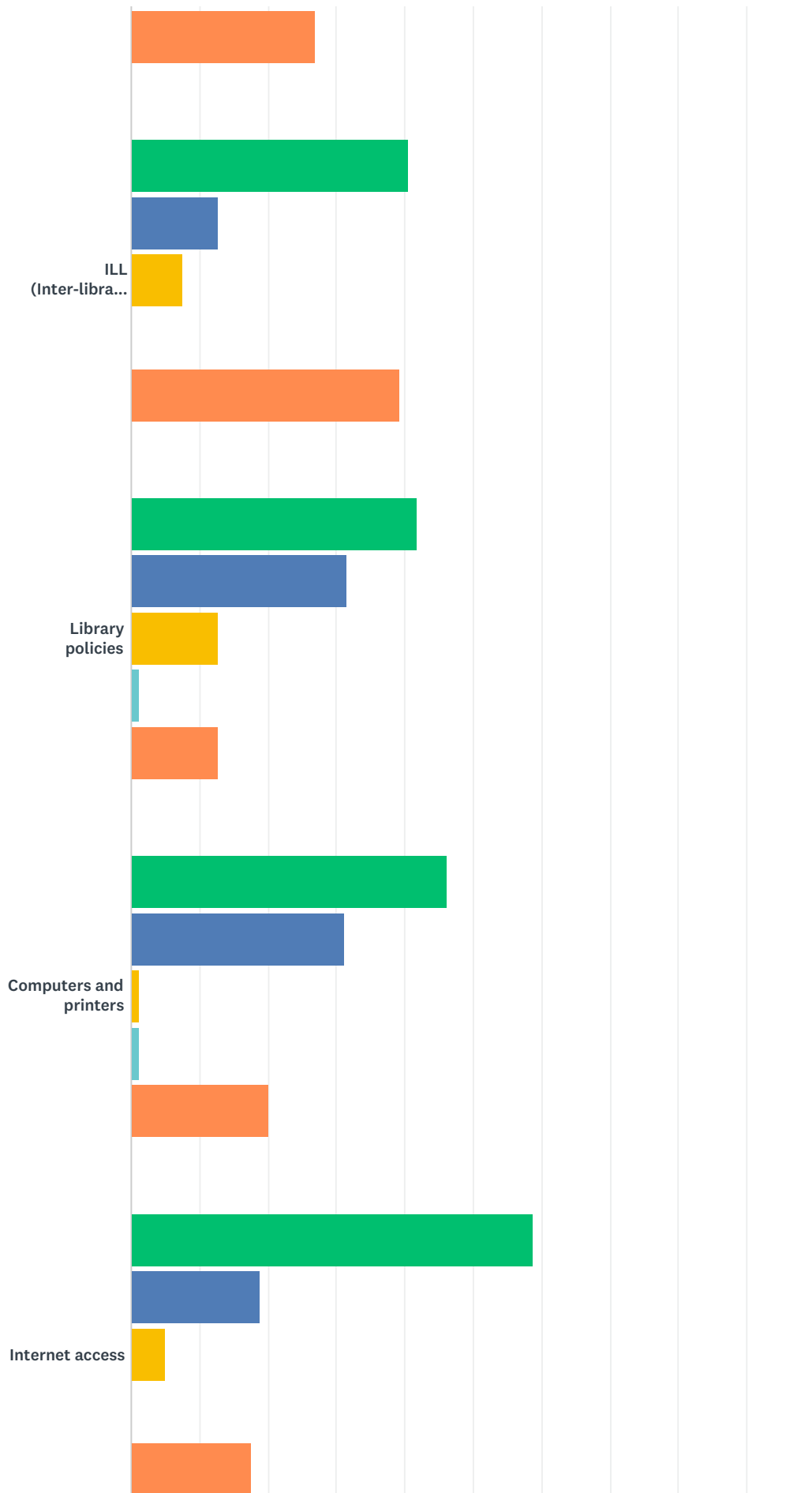


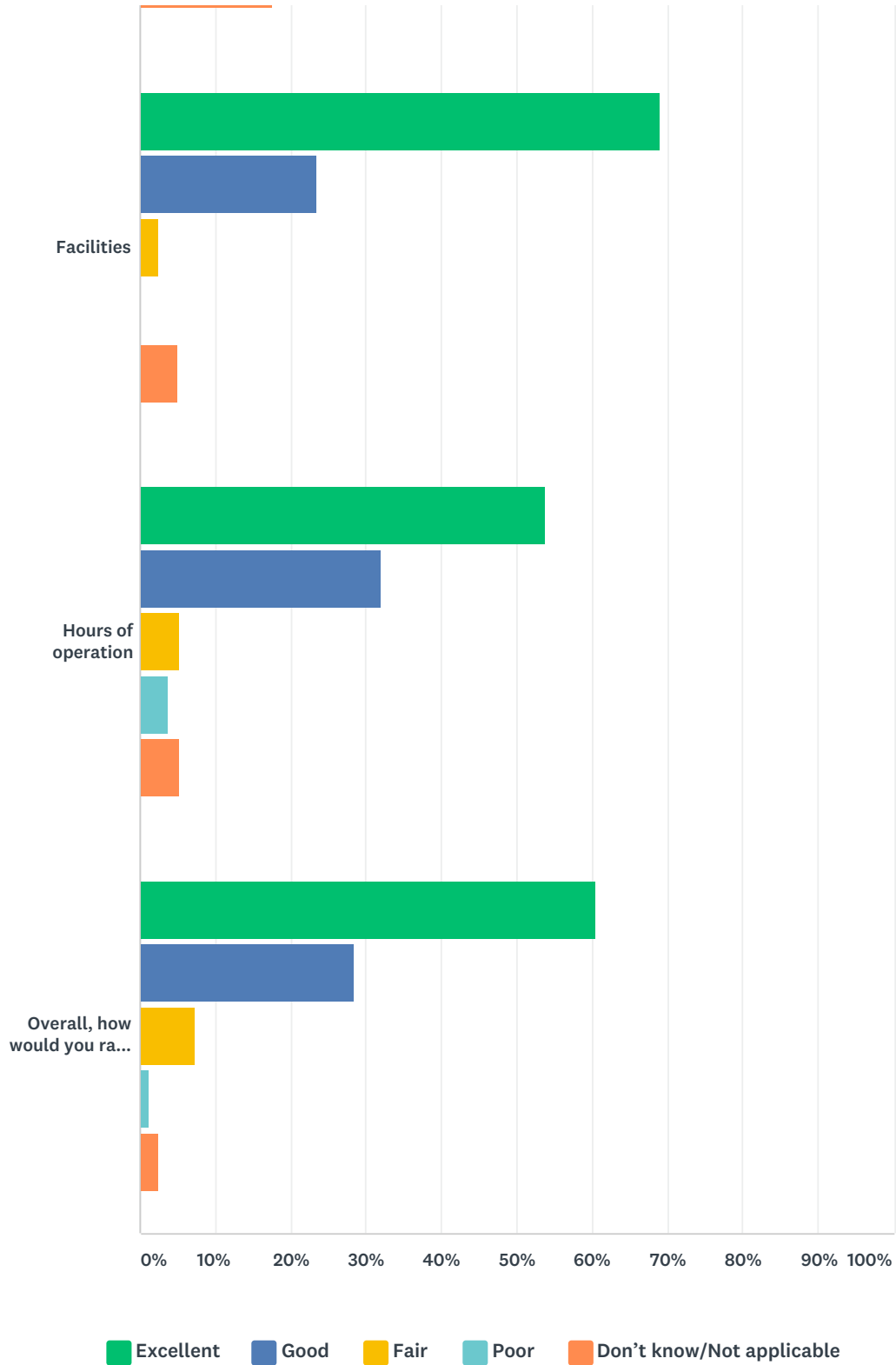
ANSWER CHOICES	RESPONSES	
Daily	13.41%	11
Weekly	50.00%	41
Monthly	19.51%	16
Less than once a month	12.20%	10
Never	4.88%	4
TOTAL		82

Q3 How would you rate each of the following library services?

Answered: 81 Skipped: 1







	EXCELLENT	GOOD	FAIR	POOR	DON'T KNOW/NOT APPLICABLE	TOTAL
Customer Service	71.60%	20.99%	3.70%	1.23%	2.47%	81
	58	17	3	1	2	
Collection (books, DVDs, newspapers, etc.)	40.74%	35.80%	12.35%	2.47%	8.64%	81
	33	29	10	2	7	

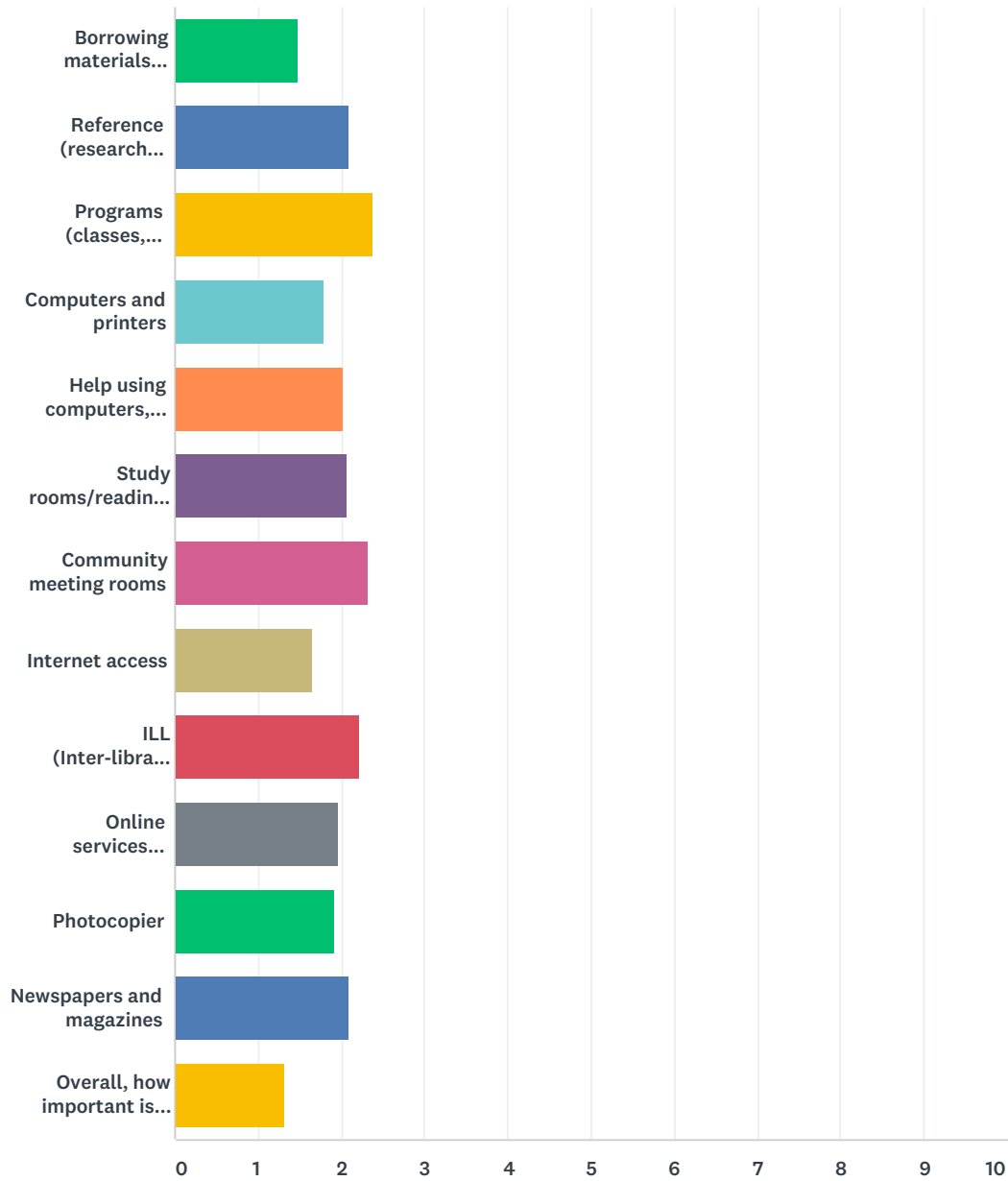
Library Community Needs Survey

SurveyMonkey

Programs (classes, storytimes, etc.)	42.50% 34	22.50% 18	5.00% 4	2.50% 2	27.50% 22	80
Online services (website, catalog, research databases, etc.)	50.00% 39	15.38% 12	7.69% 6	0.00% 0	26.92% 21	78
ILL (Inter-library loan)	40.51% 32	12.66% 10	7.59% 6	0.00% 0	39.24% 31	79
Library policies	41.77% 33	31.65% 25	12.66% 10	1.27% 1	12.66% 10	79
Computers and printers	46.25% 37	31.25% 25	1.25% 1	1.25% 1	20.00% 16	80
Internet access	58.75% 47	18.75% 15	5.00% 4	0.00% 0	17.50% 14	80
Facilities	69.14% 56	23.46% 19	2.47% 2	0.00% 0	4.94% 4	81
Hours of operation	53.85% 42	32.05% 25	5.13% 4	3.85% 3	5.13% 4	78
Overall, how would you rate the library?	60.49% 49	28.40% 23	7.41% 6	1.23% 1	2.47% 2	81

Q4 How important is each of the following library services to you?

Answered: 81 Skipped: 1



	VERY IMPORTANT	IMPORTANT	SOMEWHAT IMPORTANT	NOT IMPORTANT	DON'T KNOW/NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Borrowing materials (books, DVDs, music, etc.)	75.00% 60	15.00% 12	2.50% 2	1.25% 1	6.25% 5	80	1.49
Reference (research assistance from librarians)	42.86% 33	27.27% 21	14.29% 11	7.79% 6	7.79% 6	77	2.10
Programs (classes, storytimes, etc.)	40.00% 32	21.25% 17	16.25% 13	6.25% 5	16.25% 13	80	2.38
Computers and printers	58.75% 47	22.50% 18	6.25% 5	6.25% 5	6.25% 5	80	1.79

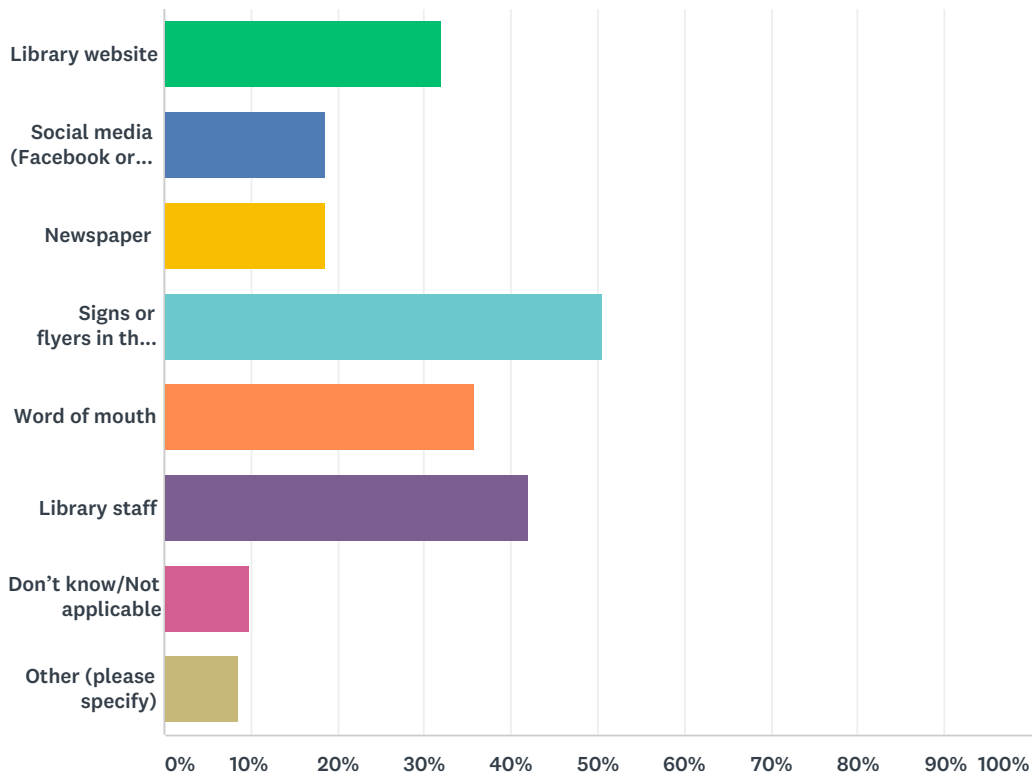
Library Community Needs Survey

SurveyMonkey

Help using computers, printers, etc.	49.38% 40	22.22% 18	11.11% 9	11.11% 9	6.17% 5	81	2.02
Study rooms/reading areas	46.15% 36	26.92% 21	8.97% 7	8.97% 7	8.97% 7	78	2.08
Community meeting rooms	39.24% 31	27.85% 22	7.59% 6	11.39% 9	13.92% 11	79	2.33
Internet access	70.51% 55	14.10% 11	2.56% 2	5.13% 4	7.69% 6	78	1.65
ILL (Inter-library loan)	48.72% 38	23.08% 18	3.85% 3	6.41% 5	17.95% 14	78	2.22
Online services (website, catalog, research databases, etc.)	55.84% 43	20.78% 16	5.19% 4	6.49% 5	11.69% 9	77	1.97
Photocopier	55.26% 42	21.05% 16	7.89% 6	7.89% 6	7.89% 6	76	1.92
Newspapers and magazines	42.31% 33	24.36% 19	19.23% 15	10.26% 8	3.85% 3	78	2.09
Overall, how important is the library to you and your family?	79.01% 64	14.81% 12	3.70% 3	1.23% 1	1.23% 1	81	1.31

Q5 How do you typically find out about library programs? Check all that apply.

Answered: 81 Skipped: 1



ANSWER CHOICES	RESPONSES
Library website	32.10% 26
Social media (Facebook or Twitter)	18.52% 15
Newspaper	18.52% 15
Signs or flyers in the library	50.62% 41
Word of mouth	35.80% 29
Library staff	41.98% 34
Don't know/Not applicable	9.88% 8
Other (please specify)	8.64% 7
Total Respondents: 81	

#	OTHER (PLEASE SPECIFY)	DATE
1	Friends	9/24/2018 12:45 PM
2	ask	9/17/2018 12:12 PM
3	Walking	9/12/2018 12:59 PM
4	-	9/5/2018 3:56 PM

5	Desk @ library	9/5/2018 3:50 PM
6	Walk-in Live in Aztec	9/5/2018 7:08 AM
7	.	8/31/2018 5:42 AM

Q6 What do you value most about the library?

Answered: 67 Skipped: 15

#	RESPONSES	DATE
1	Service	10/2/2018 11:05 AM
2	Copy machine/printer & Mrs. Angela	10/1/2018 1:12 PM
3	Renting movies/dvds and internet	10/1/2018 1:10 PM
4	Having a nice quiet place to read. Having study resources available in 1 location	10/1/2018 1:08 PM
5	Wide arrange of movies & new books	10/1/2018 1:06 PM
6	Availability	9/26/2018 3:23 PM
7	The programs and the availability of materials	9/26/2018 3:21 PM
8	The computer access	9/26/2018 3:20 PM
9	Everything	9/26/2018 3:17 PM
10	The yoga class on Tuesdays and Thursdays. I have arthritis in my neck and back and the yoga class is a lifesaver to my daily pain. Norean is the best!	9/24/2018 12:50 PM
11	The ability to check things out and return them	9/24/2018 12:46 PM
12	Ability to borrow from The kids section	9/23/2018 6:41 PM
13	Access to new releases.	9/20/2018 9:06 PM
14	Service	9/20/2018 2:24 PM
15	Staff knowledge accessibility	9/20/2018 2:22 PM
16	Photocopier, fax, computer, internet, printers, study area	9/20/2018 2:19 PM
17	Access to internet	9/20/2018 11:59 AM
18	Printing and borrowing materials	9/18/2018 10:58 AM
19	Computers, photocopier, Internet, sturdy room, printer	9/17/2018 12:33 PM
20	Borrowing the books to read	9/17/2018 12:31 PM
21	Availability of staff to help people	9/17/2018 12:29 PM
22	The good people	9/17/2018 12:25 PM
23	Atmosphere	9/17/2018 12:24 PM
24	The staff's knowledge	9/17/2018 12:22 PM
25	Friendliness of staff	9/17/2018 12:20 PM
26	Use of computer, up to date books	9/17/2018 12:18 PM
27	Selection of materials	9/17/2018 12:16 PM
28	Study room	9/17/2018 12:15 PM
29	Everything	9/17/2018 12:13 PM
30	The people checking out; CD's, Books	9/17/2018 12:11 PM
31	We use the copy machine	9/15/2018 6:21 PM
32	BEING ABLE TO BORROW MATERIALS II CAN'T AFFORD TO BUY	9/15/2018 3:30 PM
33	Books	9/12/2018 1:00 PM
34	Computer classes/computers copy machine	9/12/2018 12:58 PM

35	Movies books	9/12/2018 12:56 PM
36	DVD and programs	9/12/2018 12:55 PM
37	Easy access to extensive materials - community gatherings	9/12/2018 12:53 PM
38	That it is here in Aztec. I love our library - so many books - so little time	9/12/2018 12:50 PM
39	Using computer and renting movies	9/12/2018 12:48 PM
40	Having a place to explore to find new books. Storytime program - great for young kids	9/12/2018 12:47 PM
41	Internet access	9/12/2018 12:44 PM
42	DvDs	9/12/2018 12:42 PM
43	The movies	9/12/2018 12:40 PM
44	Friendliness of staff	9/12/2018 12:38 PM
45	Story time.	9/12/2018 6:25 AM
46	Accessibility & friendliness	9/5/2018 3:59 PM
47	The yoga class	9/5/2018 3:57 PM
48	The friendliness of the library staff, internet, and good selection of DVDs including new purchases	9/5/2018 3:55 PM
49	Being able to borrow books & books on tape	9/5/2018 3:52 PM
50	The internet, copier, online library of books	9/5/2018 3:49 PM
51	Yoga, movies, computers	9/5/2018 3:46 PM
52	Audiobooks and internet access	9/5/2018 3:44 PM
53	Location, great staff, new DVDs & books	9/5/2018 3:41 PM
54	The quiet	9/5/2018 3:39 PM
55	Movie selections & audio books	9/5/2018 3:37 PM
56	It is available for everyone. It is needed. They offer the best advice and tools for homework, fun, school, reading or whatever you have in mind.	9/5/2018 3:00 PM
57	Computer access	9/5/2018 7:30 AM
58	Computer time and reference books	9/5/2018 7:26 AM
59	The books	9/5/2018 7:24 AM
60	The books on CD	9/5/2018 7:22 AM
61	The people operating it	9/5/2018 7:20 AM
62	Books & magazines, research assistance from library staff	9/5/2018 7:17 AM
63	Yoga class	9/5/2018 7:12 AM
64	Check out books, book club group, 2x week yoga	9/5/2018 7:10 AM
65	The yoga class	9/5/2018 7:08 AM
66	Availability, yoga, staff	9/5/2018 7:06 AM
67	Location	8/31/2018 5:44 AM

Q7 How could the library or its services be improved, if at all?

Answered: 53 Skipped: 29

#	RESPONSES	DATE
1	None at all	10/2/2018 11:05 AM
2	None needed	10/1/2018 1:12 PM
3	Later weekday hours	10/1/2018 1:10 PM
4	N/a	10/1/2018 1:08 PM
5	Doing great	10/1/2018 1:06 PM
6	Longer hours	9/26/2018 3:21 PM
7	I think that some of the staff need to dress more professional. I saw some employee with jeans and a shirt top on that showed midriff. Not acceptable.	9/26/2018 3:20 PM
8	More books	9/26/2018 3:17 PM
9	Just continue the yoga program	9/24/2018 12:50 PM
10	Maybe when books get old having a "give away"	9/24/2018 12:46 PM
11	Don't know	9/24/2018 12:43 PM
12	Keep up with new books and have more variety.	9/20/2018 9:06 PM
13	More study rooms	9/20/2018 2:19 PM
14	nothing at this time	9/20/2018 11:59 AM
15	More info about interlibrary loan published (I don't know anything about how the ILL system works at the APL, but given the small size of the library I wish I did)	9/18/2018 10:58 AM
16	More study rooms	9/17/2018 12:33 PM
17	Self check-out	9/17/2018 12:31 PM
18	Longer hours open Sunday	9/17/2018 12:29 PM
19	Have more meeting about repeating other race.	9/17/2018 12:25 PM
20	Nothing known at this time	9/17/2018 12:24 PM
21	Big selection of DvDs	9/17/2018 12:20 PM
22	More movie/TV show selection	9/17/2018 12:13 PM
23	I think it is adequate	9/15/2018 6:21 PM
24	KEEP THE STAFF YOU HAVE!	9/15/2018 3:30 PM
25	None its awesome	9/12/2018 1:00 PM
26	Not so much computer hassle with cards # & overdue lock out	9/12/2018 12:58 PM
27	Work towards some type of foundation for long-term backing financially. The city coffers are limited & potentially unreliable	9/12/2018 12:53 PM
28	Angela is doing a great job	9/12/2018 12:50 PM
29	More movies	9/12/2018 12:48 PM
30	N/a	9/12/2018 12:42 PM
31	New movies and books	9/12/2018 12:40 PM
32	Friendly more employees	9/12/2018 12:38 PM
33	Larger selection of tv shows avail to check out. Larger selection of adult fantasy books.	9/12/2018 6:25 AM

34	The selection of books needs to be improved. I stopped going because I did not like the selection.	9/6/2018 1:40 PM
35	The yoga class. It helps me during the week to relax, stretch my muscles out. I find yoga very comforting	9/5/2018 3:57 PM
36	Stay open later for families with working parents. Yoga class that starts at 5, not 5:15. Apple computers! Why limit access? Let people go over 2 hours if no one is waiting.	9/5/2018 3:55 PM
37	Nothing so far	9/5/2018 3:49 PM
38	Don't know. Open Sundays?	9/5/2018 3:46 PM
39	Its awesome	9/5/2018 3:44 PM
40	Haven't thought about it	9/5/2018 3:41 PM
41	N/a perfect	9/5/2018 3:39 PM
42	It has already improved	9/5/2018 3:37 PM
43	Not that I know off.	9/5/2018 3:00 PM
44	Sunday hours	9/5/2018 7:30 AM
45	I don't know	9/5/2018 7:26 AM
46	More contemporary authors	9/5/2018 7:24 AM
47	Larger section of books on CD - Audio books	9/5/2018 7:22 AM
48	Wouldn't change a thing	9/5/2018 7:20 AM
49	Perhaps brighter lights, automatic checkout	9/5/2018 7:17 AM
50	Continue life enhancing programs	9/5/2018 7:12 AM
51	No sure	9/5/2018 7:08 AM
52	Update. More welcoming.	8/31/2018 5:44 AM
53	More programs for the community	8/30/2018 9:52 PM

Q8 How does the library benefit you or the community?

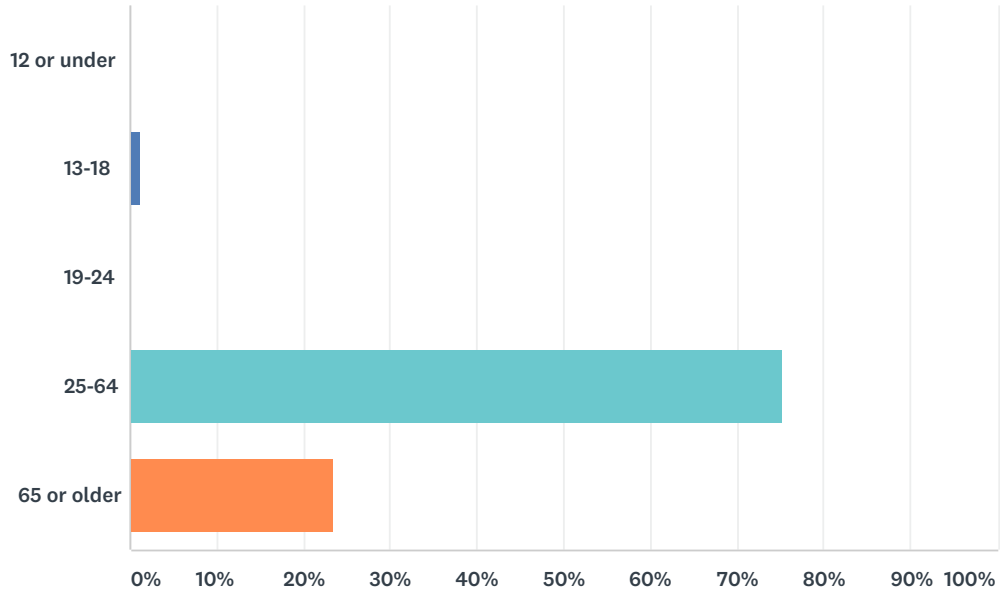
Answered: 64 Skipped: 18

#	RESPONSES	DATE
1	Info	10/2/2018 11:05 AM
2	Greatly	10/1/2018 1:12 PM
3	Options available for those with limited income	10/1/2018 1:10 PM
4	It gives me and my children time away from home to study, work on homework, and just hang out	10/1/2018 1:08 PM
5	Excellent	10/1/2018 1:06 PM
6	Helps seniors and children	9/26/2018 3:23 PM
7	Access to computers, email, personal info.	9/26/2018 3:20 PM
8	Communication with the outside world	9/26/2018 3:17 PM
9	By allowing yoga classes to use the facilities	9/24/2018 12:52 PM
10	The yoga classes benefit me as well as the others who attend class with me	9/24/2018 12:50 PM
11	Allowing yoga class to meet there	9/24/2018 12:47 PM
12	It provides so many services to people i.e. internet for job searches, reading, etc.	9/24/2018 12:46 PM
13	Good	9/24/2018 12:43 PM
14	Being able to borrow books should be important to everyone	9/23/2018 6:41 PM
15	As a hub for programs	9/20/2018 9:06 PM
16	Helpful questions	9/20/2018 2:24 PM
17	Computers/printers	9/20/2018 2:22 PM
18	Good safe place to learn	9/20/2018 2:19 PM
19	it does what you would expect a library to do.	9/20/2018 11:59 AM
20	Printing, book, ebook and audiobook rentals	9/18/2018 10:58 AM
21	Helps me access documents, internet, businesses	9/17/2018 12:33 PM
22	Can find all type of information	9/17/2018 12:31 PM
23	All the classes and internet/printer availability	9/17/2018 12:29 PM
24	It benefit all people	9/17/2018 12:25 PM
25	The resources are available for my use and everyone else	9/17/2018 12:24 PM
26	Research is awesome aspect to me	9/17/2018 12:22 PM
27	Brings me joy for quiet place to visit	9/17/2018 12:20 PM
28	Socialization	9/17/2018 12:18 PM
29	Provides education	9/17/2018 12:16 PM
30	I'm a college student so I use study room	9/17/2018 12:15 PM
31	They ocme here to learn and if they don't have TV. Check out movies use free computers. Good deal	9/17/2018 12:13 PM
32	Being here	9/17/2018 12:11 PM
33	The library has services that are needed in our community	9/15/2018 6:21 PM
34	ALLOWS US TO ACCESS MATERIALS WITHIN OUR TRAVELING DISTANCE AND KEEPS OUR MONEY IN AZTEC	9/15/2018 3:30 PM

35	So very much	9/12/2018 1:00 PM
36	Classes knowledge education information	9/12/2018 12:58 PM
37	Learning & reading	9/12/2018 12:56 PM
38	The City Commission meetings & the library are the two most important functions for the public to be aware & educated	9/12/2018 12:53 PM
39	Meetings and information - important education wise. Wonderful place for children to learn	9/12/2018 12:50 PM
40	Family time	9/12/2018 12:48 PM
41	Keeps us reading	9/12/2018 12:47 PM
42	Great book selection	9/12/2018 12:44 PM
43	Easily finding resources I need	9/12/2018 12:42 PM
44	Helps in coming to place where I can get work done	9/12/2018 12:40 PM
45	It benefit because we don't have to go to the next town for a library	9/12/2018 12:38 PM
46	I'm a stay at home mom without tv or internet. I keeps me sain.	9/12/2018 6:25 AM
47	Keeps us informed of national news	9/5/2018 3:59 PM
48	Free access	9/5/2018 3:55 PM
49	Its next to the Boys & Girls Club and Alternative school. Keeps kids minds busy	9/5/2018 3:49 PM
50	Yoga, internet, books, movies, socialization, community participation	9/5/2018 3:46 PM
51	By providing access to internet & books	9/5/2018 3:44 PM
52	Access to books, computers, rooms, programs, DVDs, classes, etc	9/5/2018 3:41 PM
53	Education	9/5/2018 3:39 PM
54	Its here in our town plus close & convenient	9/5/2018 3:37 PM
55	It is a very needed service and facility.	9/5/2018 3:00 PM
56	Welcoming place to spend time! Great computer access, friendly staff, good selection of books, DVDs, mags.	9/5/2018 7:30 AM
57	Knowledge is power	9/5/2018 7:26 AM
58	Wi-Fi and books	9/5/2018 7:24 AM
59	The use of the computers	9/5/2018 7:20 AM
60	I cannot imagine our town of Aztec with no library. The library has volumes of books for research and enjoyment online tutoring. The atmosphere in our library has been greatly improved with the presence of Angela Watkins. She is both very professional & friendly.	9/5/2018 7:17 AM
61	Yoga helps me tremendously - mental and physical. Noreen is so wonderful & graciously donates.	9/5/2018 7:12 AM
62	Open & friendly	9/5/2018 7:08 AM
63	Has what I don't have.	9/5/2018 7:06 AM
64	A place to go on my lunch hour. Computer usage.	8/31/2018 5:44 AM

Q9 How old are you?

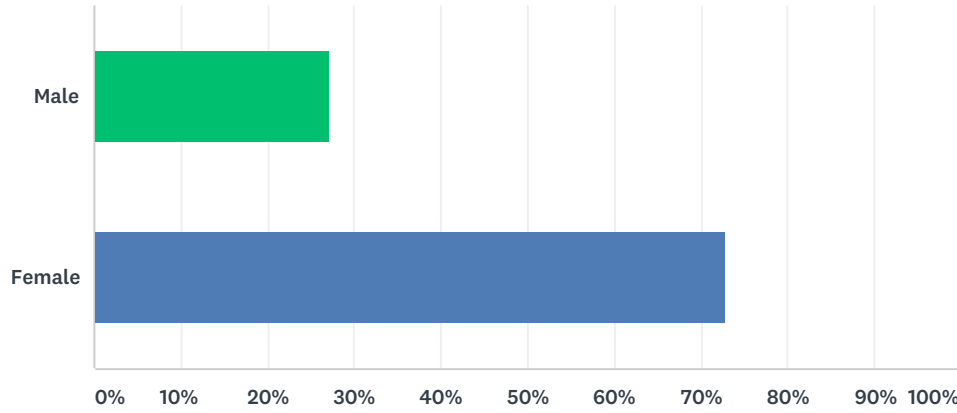
Answered: 77 Skipped: 5



ANSWER CHOICES	RESPONSES
12 or under	0.00% 0
13-18	1.30% 1
19-24	0.00% 0
25-64	75.32% 58
65 or older	23.38% 18
TOTAL	77

Q10 What gender best describes you?

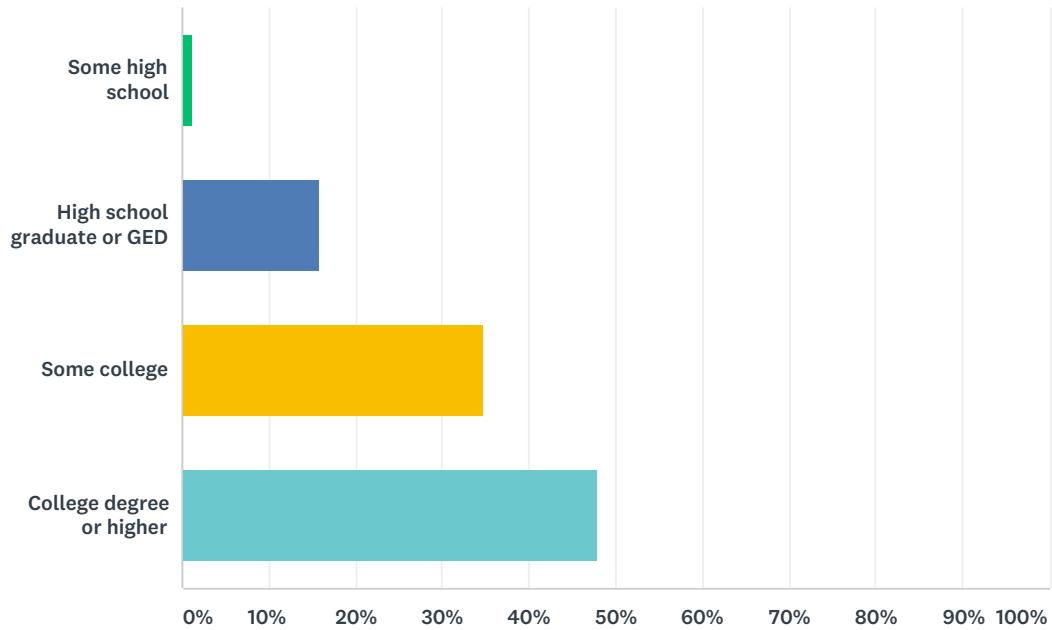
Answered: 77 Skipped: 5



ANSWER CHOICES	RESPONSES	
Male	27.27%	21
Female	72.73%	56
TOTAL		77

Q11 What is the highest level of education you have completed?

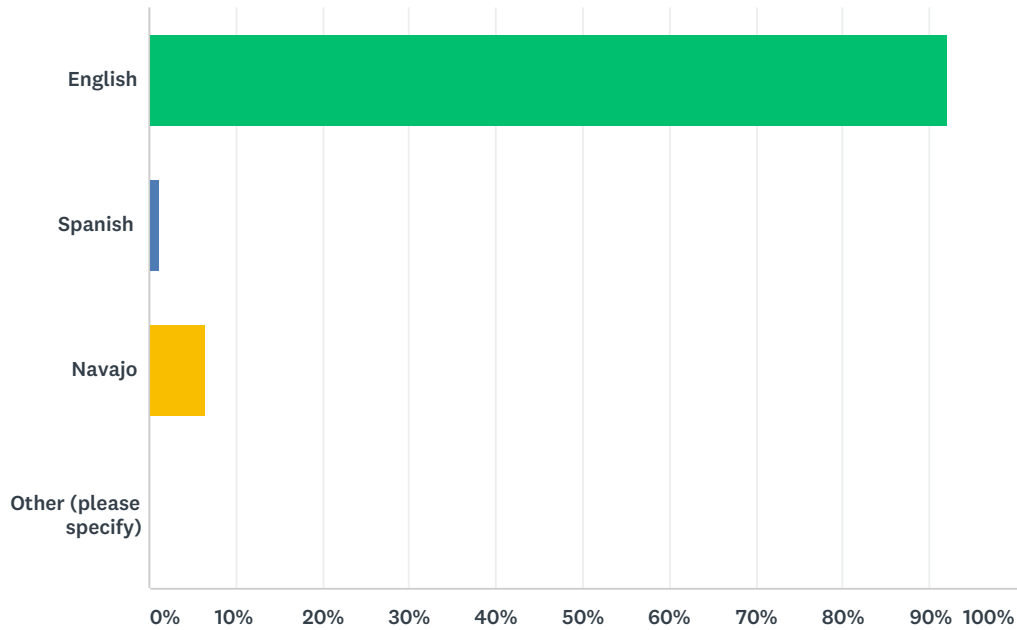
Answered: 75 Skipped: 7



ANSWER CHOICES	RESPONSES	
Some high school	1.33%	1
High school graduate or GED	16.00%	12
Some college	34.67%	26
College degree or higher	48.00%	36
TOTAL		75

Q12 What is your preferred language?

Answered: 76 Skipped: 6

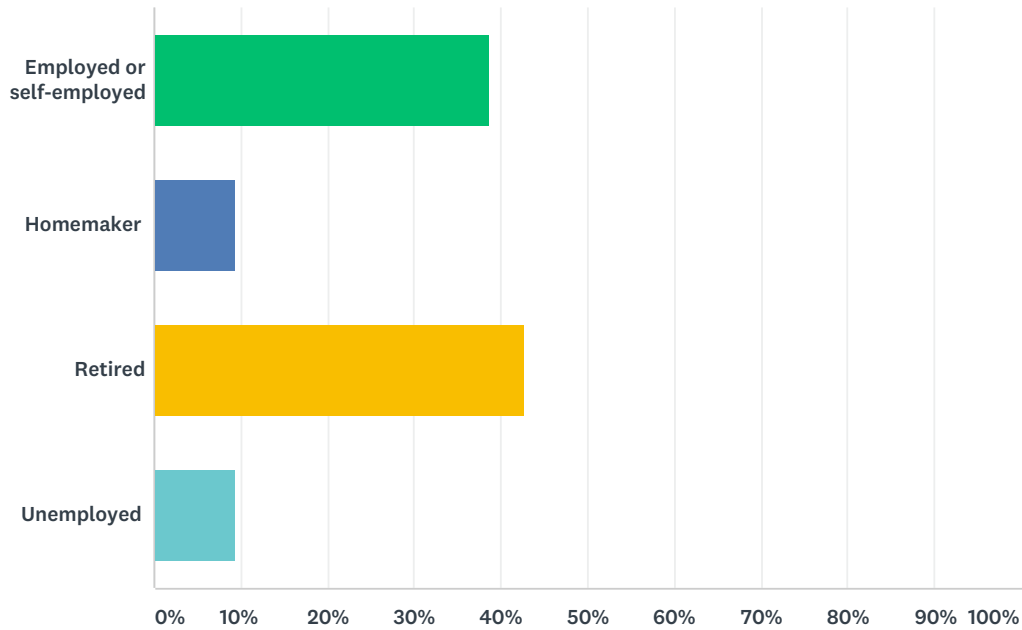


ANSWER CHOICES	RESPONSES	
English	92.11%	70
Spanish	1.32%	1
Navajo	6.58%	5
Other (please specify)	0.00%	0
TOTAL		76

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q13 What is your employment status?

Answered: 75 Skipped: 7



ANSWER CHOICES	RESPONSES	
Employed or self-employed	38.67%	29
Homemaker	9.33%	7
Retired	42.67%	32
Unemployed	9.33%	7
TOTAL		75